

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION  
MANDATORY LANGUAGE - TIER III**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

CITY OF TOYAH (PWS 1950004) has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During (52) 2<sup>ND</sup> 6M2025, 1<sup>ST</sup> 6M2025, 3YR2024, we did not monitor or test for LCR and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
LCR SAMPLE TAP 2 <sup>ND</sup> 6M2025	10 / 6 month	0	JULY 1, 2025 - DEC 31, 2025	Date: 4/9/26, 4/10/26
LCR SAMPLE TAP 1 <sup>ST</sup> 6M2025	10 / 6 month	7 of 10	JAN 1, 2025 - JUN 30, 2025	Date: 4/9/26, 4/10/26
LCR SAMPLE TAP 3YR2024	5 / triennially	0	JUN 1, 2024 - SEPT 30, 2024	Date: 4/9/26, 4/10/26

**What is being done?**

[corrective actions] In order to return to compliance we must collect a complete set of ten (10) sample tap samples from registered sites, take them to the lab to be analyzed between Jan 1, 2026 and June 30, 2026 and have the results to TCEO by July 10, 2026 and those samples will be collected on (date) 4/9/26 & 4/10/26. SAMPLES HAVE BEEN COLLECTED AND SUBMITTED FOR TESTING.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

We are working to correct the problem. For more information, please contact

Name of Water System Official: Nissy Begay

Area code + Phone number: 432-259-3908 Date Distributed: 4/24/26

This notice is being sent to you by CITY OF TOYAH  
Public Water System Number: TX1950004.

**Instructions for preparing the required Public Notice:**

Reply to this email with completed, signed and dated copies of all documents for our review.

**Mandatory Language for Monitoring and Reporting Violation  
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)**

**City of Toyah**, PWS ID TX1950004 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/**These** violation(s) occurred in the monitoring period(s): APR 2025 - JULY 2025

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

**What is being done:**

WE HAVE BEEN ON A BOIL WATER NOTICE SINCE MAY 10<sup>th</sup>, 2025.  
WE HAVE ALSO HIRED A WATER OPERATOR WHO WILL BE RUNNING THE  
SURFACE WATER TREATMENT PLANT. WE REMAIN ON A BOIL WATER NOTICE.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: MISTY BEGAY, MAYOR CITY OF TOYAH

Area Code + phone number: 432-259-3908

Posted / Delivered on: 4/24/26

**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

The TCEQ recommends that the public water system provide a copy of the Public Notice(s) to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 366 days after the violation was identified. Repeat public notice shall be issued every twelve months for as long as the violation persists. All notifications require the attached Certificate of Delivery due ten days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.

**Mandatory Language for a Maximum Contaminant Level Violation  
MCL, LRAA/ TTHM**

The Texas Commission on Environmental Quality (TCEQ) has notified the CITY OF TOYAH PWS 1950004 public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on a locational running annual average (LRAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in;

- o 3Q2023 of .086 mg/L for 6<sup>th</sup> Elliot, Toyah (DBP2-01)

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue (TTHM): <corrective actions>: We were able to get our TTHM MCL in a reasonable value not to exceed and we have returned to compliance as of 06/13/2024.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: MISTY BEGAY

Area code + phone number: 432-259-3908

Posted /Delivered on: 4/24/26

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**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

The TCEQ recommends that the public water system provide a copy of the Public Notice(s) to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 30 days after the violation was identified. Repeat public notice shall be issued every 90 days for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice. Refer to 30 TAC §290.122 for additional information on Public Notification.

**Public Notice Mandatory Language for Monitoring and Reporting Violation  
Operational Evaluation Report**

The CITY OF TOYAH PWS ID 1950004 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems in exceedance of an operational evaluation level are required to conduct an evaluation of their source water, treatment and distribution operations and submit a report of their findings to the TCEQ.

We failed to conduct an operational evaluation and/or submit a report to the TCEQ for TTHM/HAA5.

This/These violation(s) occurred in the monitoring period(s) 3Q2024

We are taking the following actions to address this issue:

We provided our OEL report in a timely manner to TCEQ and returned to compliance as of 04/10/2025. <corrective actions>

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Misty Begay, Mayor City of Toyah

Area Code + phone number: 432-259-3908

Posted / Delivered on: 4/24/26

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**Instructions for Preparing the Required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

The TCEQ recommends that the public water system provide a copy of the Public Notice(s) to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 12 months after the violation was identified. Repeat public notice shall be issued every 12 months for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.