

Revised Total Coliform Rule (RTCR) Failure to Perform any Level 1 Assessment or a Level 2 Assessment that is Not Triggered by *E. coli* MCL Violations or the Related Corrective Actions – Template 2-21

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Toyah PWS 1950004

Failed to Perform Activities Required to Address Coliform Bacteria Contamination of the Water System

During recent routine monitoring, our water system tested positive for total coliforms. *Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogen may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution.*

*When this occurs, we are required to conduct assessments to identify problems and to correct any problems that are found. * We failed to conduct the Level 1 Assessment, Total Coliform Positive Report (RTCR-2A) by 06/21/2020.*

As our customers, you have a right to know what happened and what we are doing to correct this situation.

What should I do? You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

If you have a severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare provider about drinking this water. You should also seek advice from your healthcare provider about using the water if you have an infant. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean? Since total coliform bacteria are generally not harmful themselves, this is not an emergency. If it had been you would have been notified within 24 hours.

Failure to identify and correct the defects has the potential to cause continued distribution system contamination. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

What is being done? [Describe corrective action including when your water system expects to return to compliance or resolve the violation]. *Construction being preformed at water Treatment Plant to correct violation of Total coliform positive Reports. Construction at 85% completion.*

(EXAMPLE: Water samples have been drawn from locations upstream and downstream of failed sample as well as samples taken from the raw groundwater wells.)

For more information, please contact:

Water System Official: *Brandie R. Baker*

Area code + phone number *432-259-3908*

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. **

This notice is being sent to you by City of Toyah. State Water System ID#: 1950004

Date distributed: *Sep 25, 2020*

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Texas Commission on Environmental Quality
CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: TIER I
Public Notice to be posted within **30 days** of initial violation notification

Public Water System (PWS) name: **City of Toyah PWS 1950004**

PWS ID: 1950004 Month / Year of violation(s): (2A) APR 2020

Type of Total Coliform Rule, Ground Water Rule, or Surface Water Treatment Rule violation(s) or situation(s):

- Non-Acute Maximum Contaminant Level violation (MCL)
 Non-compliance with Corrective Action Plan or Schedule for a fecal indicator-positive raw groundwater source sample or Significant Deficiency
 Treatment technique violation (Ground Water or Surface Water Treatment Rule)

30 TAC 290.122(b) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM:

Mail or directly distribute PN to each customer receiving a bill and to other service connections to which water is delivered by the public water system

and at least one of the following methods if direct delivery may not reach all persons regularly served by the system:

- Publish PN in local newspaper
 Continuous posting in conspicuous places
 Deliver multiple PNs to single-bill addresses serving several persons (e.g., apartment building owners or large private employers)
 Deliver PN to community organizations
 Post PN on the Internet at: www.ToyahTX.com

NONCOMMUNITY WATER SYSTEM:

- Post PN in conspicuous places within the water system, **or**
 Mail or directly deliver PN to each customer and service connection

and at least one of the following methods if direct delivery or public posting may not reach all persons regularly served by the system:

- Publish PN in local newspaper or newsletter
 Send e-mail to notify students or employees
 Deliver PN to central locations (e.g., community centers)

REQUIRED SIGNATURE ON REVERSE SIDE

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate,

and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: (print name): Brandie R. Baker Title: Class C Surface Water Treatment Operator

Date of Delivery to Customers: Sep 25, 2020 Phone: 432-259-3908

Signature: Brandie R. Baker Date: Sep 25th, 2020

Fax to (512) 239-3666 or mail a copy of this completed form, AND copies of the Public Notices given to your customers to: TCEQ – Public Drinking Water Section MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

BOTH SIDES OF THIS FORM, PLUS THE COMPLETED MANDATORY LANGUAGE, MUST BE DELIVERED TO THE TCEQ FOR PUBLIC NOTICE COMPLIANCE.