

**Mandatory Language for Monitoring and Reporting Violation
TOTAL ORGANIC CARBON, ROUTINE MAJOR**

The CITY OF TOYAH PWS 1950004 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that use a series of treatment processes that includes coagulation, flocculation, sedimentation or clarification, and filtration as part of the overall treatment protocol must monitor Total Organic Carbon and report the results of that monitoring to the TCEQ on a monthly basis.

We failed to monitor and/or report the following constituents: **CARBON, TOTAL**
This/These violation(s) occurred in the monitoring period(s) **APR & MAR 2020, DEC, SEPT, JUNE & JAN 2019, OCT, JULY, JUNE & MARCH 2018**

Results of monitoring are an indicator of whether drinking water is protected from potential adverse health effects associated with disinfectants and disinfection by-products. We did not complete all monitoring and/or reporting for disinfectant by-product precursors, and therefore TCEQ cannot be sure of the Total Organic Carbon levels in your drinking water during that time.

We are taking the following actions to address this issue:

The City of Toyah has Hired a Class C Surface Water Treatment Plant Operator as of Aug. 24, 2020

<corrective actions>

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Brandie R. Baker

Area code + phone number: 432-259-3908

Posted date /Delivered on: Sep 25, 2020

Instructions for preparing the required Public Notice:

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

You may add other information above if you wish. The added information must appear in one or more separate paragraphs and must be both pertinent and factual. For example, "The [PWS Name] has taken the following corrective actions to prevent a recurrence of the violations: [list the actions you have taken]".

The TCEQ recommends that the public water system provide a copy of the Public Notice(s) or Notice of Enforcement to local and state officials, such as Mayors, City Council Members, County Commissioners, Judges, and/or State Representatives, that are located in or that represent the affected area(s) served by the system.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 12 month after the violation was identified. All notifications require the attached Certificate of Delivery due ten days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF TIER III PUBLIC NOTICE TO CUSTOMERS:

Public Water System (PWS) name: **CITY OF TOYAH PWS ID: 1950004**

Type of Violation or Situation: **Carbon Total**

Month / Year of violation(s): **APR & MAR 2020, DEC, SEPT, JUNE & JAN 2019, OCT, JULY, JUNE & MARCH 2018.**

30 TAC 290.122(c) states that the owner or operator of a PWS who fails to perform required monitoring, fails to comply with a test procedure, or is subject to variance or exemption granted under §290.102(b) shall notify persons served by the system no later than one year after the PWS learns of the violation. The initial public notice shall be issued in the following manner:

Please indicate how the PWS provided this public notice to customers, mark all that apply:

COMMUNITY WATER SYSTEM:

- Mail or other direct delivery to each customer receiving a bill and to other service connections to which water is delivered **OR**
- Reporting in the Consumer Confidence Report (CCR) **(At least one of these two options are required)**
AND any other method reasonably calculated to reach other persons served by the PWS such as (choose one or more below):
- Delivery of multiple copies for distribution to others (i.e. apartment building owners, large private employers)
- Continuous posting in conspicuous public places within the area served
- On the internet
- Electronic delivery or alert systems (e.g., reverse 911)
- Delivery to community organizations

NONCOMMUNITY WATER SYSTEM:

- Continuously post Notice in conspicuous places within affected PWS or service area **OR**
- Mail or direct delivery to each customer or service connection **(At least one of these two options is required)**
AND any other method reasonably calculated to reach other persons served by the PWS such as (choose one or more below):
- Publication in a local newspaper or newsletter distributed to customers
- E-mail to notify employees or students
- Electronic delivery or alert systems (e.g., reverse 911)
- Delivery of multiple copies to central locations (e.g., community centers, large employers)
- On the internet

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: _____(date) by the following means:

Comments: _____

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.122(f) requires the PWS to provide a copy of the Public Notice issued and a signed Certificate of Delivery to the Executive Director within 10 days.

Date of Delivery to Customers: Sep 25, 2020 Phone: 432-259-3908

Certified by (print name): Brandie R. Baker Title: Class C operator

Signature: Brandie R. Baker Date: Sep 25, 2020

Submit a copy of the Public Notice delivered to customers and a copy of this completed Certificate of Delivery to the TCEQ at:

E-mail: pwspn@tceq.texas.gov

Mail: TCEQ, Water Supply Division, MC-155
Attn: Public Notice
P.O. Box 13087
Austin, TX 78711-3087

A Word version of the PN and COD are located on the TCEQ web page titled 'Public Notice Language for Drinking Water Compliance':

https://www.tceq.texas.gov/drinkingwater/public_notice.html