

Boil Water Notice for Community Public Water Systems

<February 11, 2025>

Due to **<the systems pressure falling under 20 psi during a utility line emergency >**, the Texas Commission on Environmental Quality has required the **<City of Toyah public water system to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).**

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Brandie Baker> at 432-943-0605>.: The public water system customers and the executive director shall be able to reach the public water system at one of the numbers listed in th is notice. If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF TIER I PUBLIC NOTICE TO CUSTOMERS:

Public Water System (PWS) name: City of Toyah

PWS ID: 1950004 Date of Violation (MM/DD/YY): 2-09-2025

Type of Violation: During emergency the water system loss pressure in Distribution

30 TAC 290.122(a) requires a PWS to notify customers of acute issues as soon as possible, but no later than 24 hours after the violation or situation is identified. The initial public notice shall be issued in one or more of the following manners that are reasonably calculated to reach persons served by the public water system within the required time period.

Please indicate how the PWS provided this public notice to customers, mark all that apply:

COMMUNITY WATER SYSTEM (perform one or more of the following):

- Furnish a copy of the Notice to radio and television stations serving the PWS service area
Publish Notice in a local newspaper serving the PWS service area
Direct delivery of Notice to customers
Continuously post Notice in conspicuous places within affected PWS service area
Electronic delivery or alert systems (e.g., reverse 911)

NONCOMMUNITY WATER SYSTEM (perform one or more of the following):

- Direct delivery of Notice to customers
Continuously post Notice in conspicuous places within affected PWS service area
Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: (date) by the following means:

Comments:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information,

including the possibility of fines and imprisonment for knowing violations.”

NOTE: 30 TAC 290.122(f) requires the PWS to provide a copy of the Public Notice issued and a signed Certificate of Delivery to the Executive Director within 10 days.

Date of Delivery to Customers: February 11, 2025 Phone: 432-943-0605

Certified by: (print name): Brandie Baker Title: Class B S.W. Operator

Signature:  Date: February 11, 2025

Submit a copy of the Public Notice delivered to customers and a copy of this completed Certificate of Delivery to the TCEQ at:

E-mail: pwspn@tceq.texas.gov
Mail: TCEQ, Water Supply Division, MC-155
Attn: Public Notice
P.O. Box 13087
Austin, TX 78711-3087